

ADDENDUM NO. 01
Dated October 02, 2024

1. GENERAL

This document includes requirements that clarify or supersede portions of the bid and/or contract requirements for the project. This Addendum is a Contract Document.

2. SUMMARY

The following changes, additions and deletions shall be made to the following document(s) as noted in **RED**; all other conditions shall remain the same.

Q&A

1. Approximately how many devices will need to be serviced?

Answer: We expect it will be approximately 10,000 devices annually.

2. What is the timeline to request these services? Will this be a 1-time rollout or provided on an as-needed basis?

Answer: It will be as needed throughout the school year.

3. Can you provide an estimated number of devices that will require the requested services?

Answer: SAME AS #1

4. Could you please clarify whether this contract pertains to existing devices or those that will be procured in the future?

Answer: Services will be required for both existing devices and future procurements.

5. Could you please specify the type of hardware and quantities for which these services are being requested? For example, are they for panels, Chromebooks, or other devices?

Answer: Hardware will include projection devices, Chromebooks, laptops, desktop computers, AppleTVs, iPads, storage carts, and other devices as needs arise.

6. Is this contract intended for mass deployments, or will it involve various minor deployments for individual schools?

Answer: This contract will cover both deployments at a district-wide and school level.

7. Will this contract be eligible for mass summer deployments?

Answer: Deployments will occur throughout the calendar year.

8. What is the significance of choosing a local vendor over a non-local vendor?

Answer: Proximity and immediacy are the benefits.

9. What is the proposed timeline for the deployment of services?

Answer: We expect to start on December 1, 2024, and continue deploying for the next five years.

10. Are there penalties for not meeting the SLA requirements?

Answer: The first time would be without penalty. The second occurrence would be with no charge to ESUHSD. The third would lead to forfeiture of half of the contract.

11. What sort of OEMs (Original Equipment Manufacturer) are currently in ESUHSD's device fleet?

Answer: We procure products from Apple, Lenovo, Dell, Epson, Samsung, Recordex, Bretford, HP, LG, Asus, Canon, and Nikon.

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